

IPS Ltd

("we" "our" "us")

Website Cookie Policy

1. This policy

We use cookies and similar technologies on the Site.

Please read this policy carefully. It contains important information regarding the use of cookies on the Site.

2. How to contact us

In the event that you have any questions regarding this policy or our use of cookies you should contact our data protection officer: Donovan Murfet as follows:

via email on enquiries@ips.software; or; via the website contact us page <https://kintsugihealing.org/contact-us/>

3. Cookies and similar technologies

A cookie is a small file/piece of information. Ordinarily cookies comprise of letters and numbers. Cookies are stored on your computer when you access the Site and they can then be sent back to the Site. This process is important to the functionality of the Site as it enables it to remember certain important pieces of information between different pages.

We may also use similar technologies to achieve the same functions which cookies can achieve. The similar technologies we use include:

e.g. scripts, tracking pixels, plugins, local shared objects, HTML5 local storage

This policy refers to cookies which shall include the similar technologies described above.

Personal information

We may obtain personal information about you through our use of cookies. Such personal information will generally include:

e.g. IP address, name, postal address, email address, place of work, work phone number

Any personal information collected via the use of cookies will only be obtained in accordance with our privacy policy documents which are:

<https://kintsugihealing.org/wp-content/uploads/2022/10/Privacy-Policy.pdf>

Consent for cookies

In most cases we will need your consent in order to use cookies on this website.

We may use cookies without your consent where the cookies are essential for the functioning of our site and in order to provide our service to you. For example, this will apply where:

To check to see if your account is recognised and eligible to enter the site, to manage adapt your personalised greeting on the site

Where we wish to use cookies that require your consent you will be asked whether you consent to the use of cookies in the following manner:

E.g. Users shall be required to consent through a checkbox pop-up on the website homepage that they will need to answer in order to gain full access to the website.

Wherever you have given your consent to the use of cookies, you will be able to opt-out and withdraw your consent by:

e.g. a banner will be shown to all users who have consented to cookies being used, which will ask them if they wish to opt-out of the use of such technologies.

We will not allow any third parties access to the cookies we use.

Cookies used on this website

The following cookies/similar technologies are used on this website:

Cookies owned by the operator of this website

(Name of cookie – purpose)

Language to remember the correct language setting for your use on the site; to provide the eligible access.

Retention periods for cookies

The period of time which cookies shall be stored for shall be dependent upon the type of cookie used. There are two broad categories of cookies:

Session cookies which are temporary and are erased each time you close your browser. Session cookies are used to remember your actions between one page and another during a browsing session.



Persistent cookies which remain on your browser until you delete them or until they expire.

We set out below our retention periods for our use of persistent cookies.

(Name of cookie – retention period)

E.g. Language - as long as you have a customer account to the portal
location 30 days
user_ur - 2 years

This policy is up to date as of 4th November 2022.